







UNIFIED MOBILITY-ON-DEMAND PLATFORM

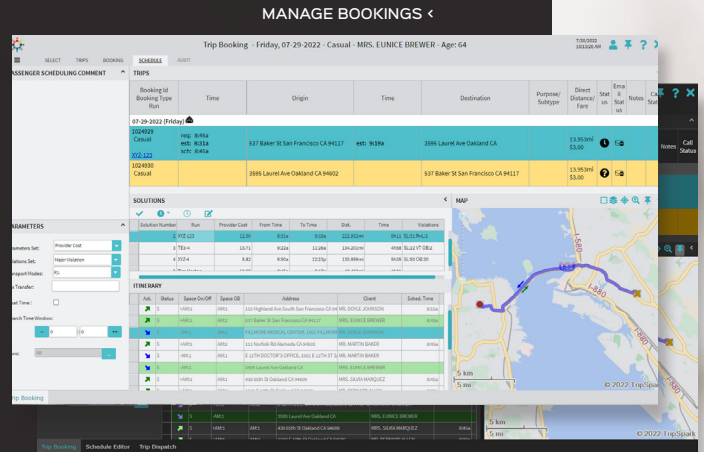
ONE PLATFORM, MULTIPLE BENEFITS

Easily manage your paratransit and on-demand services through a single platform – Novus.

Tailor your operations to your needs and reduce your stress of juggling between multiple software, all within your budget.

On-Demand Transit

-  Paratransit
-  NEMT
-  First-Mile-Last-Mile
-  Microtransit
-  Flex Services
-  Dial-a-Ride



CHOOSE YOUR STYLE - LIGHT OR DARK USER INTERFACE >

GET WORK DONE – QUICK & EASY

As a single solution for your scheduling, dispatching and monitoring needs, Novus can cater to the unique requirements of your transit agency.

Strike the perfect balance between providing excellent customer service and maximizing productivity levels for your operations.

- Batch-schedule an entire day's itinerary
- Manage drivers and dynamically adapt schedules
- Efficiently utilize mixed-fleet vehicle capacities
- Monitor fleet and track incidents in real-time

The Main Modules

- Client Registration
- Trip Booking & Administration
- Vehicle Management
- Driver Management
- Real-Time & Batch Scheduling
- Real-Time Dispatching
- Mapping & Street Management
- Reporting Module
- Billing Management

📍 EASY & EFFECTIVE STAFF TRAINING

Reduce your staff training efforts with Novus' simple, user-friendly interface and free up more time to focus on your operations.

- Graphical, self-explanatory layout
- Low technical proficiency requirement
- Train more staff members easily

📍 EXCEPTIONAL CUSTOMER CARE

Stop enduring lackluster customer service and limited availability hours. Novus includes TripSpark's well-known, full-service customer care program to support your transit agency the way you want it.

- 24x7, 365 days a year
- Seasoned reps who have worked for transit agencies
- Remote troubleshooting assistance
- Monthly online training sessions
- Comprehensive online knowledge portal

📍 HASSLE-FREE REPORTING

Reduce your reporting workload, analyze your organization's performance or prepare to raise funding anytime with Novus' advanced reporting features.

- Generate NTD-format-ready reports
- Pre-schedule automated email reports
- Customize according to your needs

ON TIME COMPLIANCE REPORT

From Date: Today
To Date: Tomorrow
Selected Runs: All
Selected Vehicles: (ALL)
Group By: Date,Route

DELIVERY OPTIONS

Email

To: Bill@gmail.com
From: Jim@tripspark.com CC: managers@tripspark.com BCC:
Subject: Report - On-Time Compliance report
Body: See attached for the daily OTP numbers. Thanks!

📍 AFFORDABLE & SECURE IT INFRASTRUCTURE

Setting up and using transit software doesn't have to be technologically challenging. Our browser-based system makes it easy to setup and securely manage your IT infrastructure.

- Cloud / on-site hosting options
- Secure, on-demand remote access
- Suitable for regional and state-wide implementations too

MOVING >> << TOGETHER

TripSpark Technologies is a transportation technology company focused on helping Fixed Route, Paratransit, Rideshare and private operators increase service and access to transportation, improve rider satisfaction, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

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