

# Customer Experience

Your customer experience is mission critical to our team. The TripSpark Support team is committed to providing technical assistance for all TripSpark products and services along with the added value of helping you to meet your business objectives. Here's how:



## TripSpark Community

Online community for TripSpark Users to learn from peers, gather product tips and tricks, pose questions to other users about best practices



## Product Upgrades

Software product upgrades for life. Includes new features and functionalities/technologies

## Tip of The Month Program

Receive useful tips and tricks to get the most out of your solution



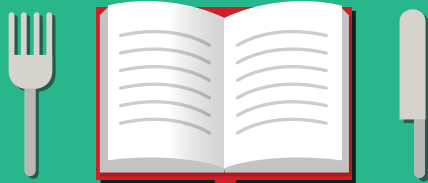
## MyTripSpark

Take online video training or download documentation and release notes



## Unlimited Support

24 x 7 Access to our dedicated customer care specialists  
Phone, Fax, Email, Online



## Lunch and Learns

We offer approx. 30 per month

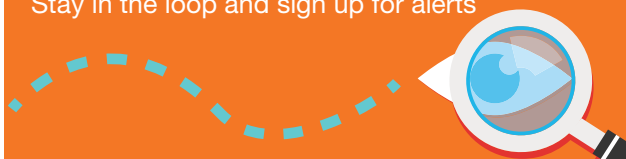


## TripSpark Ignite Newsletter

Included are customer spotlights, case studies, product release information and industry related articles

## Log/Track Service Requests

Stay in the loop and sign up for alerts



## TripSpark Product Certification

Train your staff with the help of our friendly instructors



[www.tripspark.com](http://www.tripspark.com)

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**TripSpark**