



OPENING RECEPTION: Henry's Gin Yard, Sunday 6PM-9PM

B BREAK

MAIN SESSIONS *(*The agenda is subject to change)*

SOLUTION CENTER

9:00 – 9:15

Welcome
Location: Dryades Ballroom

9:15 – 10:00

Keynote
Location: Dryades Ballroom

10:15 – 11:15

TripSpark Welcomes Routematch
Location: Poydras

Improving Transit for All ages: Agencies & Universities
Location: Freret

Upping the Rider Experience with MyRide Infotainment
Location: Magazine

1:1 Sessions

FR DR-N DR-P TM RS

11:15 – 12:15

Making the Most of Customer Care Resources
Location: Poydras

Diversity, Equity, and Inclusion
Location: Freret

Marketing New Services to Your Riders
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

12:15 – 1:15

Lunch (Foyer)

1:15 – 2:15

Solution Center Scheduled Demos
Location: Ballroom

2:15 – 3:15

When and How to Leverage Consulting Services
Location: Poydras

Transit Is Changing at A Rapid Pace: Planning Ahead
Location: Freret

Innovative Fixed Route Scheduling
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

3:30 – 4:30

Customer Collaboration in Product Design
Location: Poydras

From Routematch to Novus - What to Look Forward To
Location: Freret

Detours and Disruptions
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

4:30 – 5:30

ONE-ON-ONE MEETINGS / NETWORKING / MIGRATION MEETINGS

B BREAK

MAIN SESSIONS *(*The agenda is subject to change)*

SOLUTION CENTER

9:00 – 10:00

Challenges & Solutions: Looking Forward to 2023 & Beyond
Location: Dryades Ballroom

B

10:15 – 11:15

Latest Advances & Roadmap for the On-Demand Product Suite
Location: Poydras

Deep Dive: Streets Fixed Route Product Suite
Location: Freret

Latest Advances & Roadmap for the Rideshare Product Platform
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

11:15 – 12:15

Product Deep Dive: Novus Product Suite
Location: Poydras

Using APCs to Optimize Transit Operations
Location: Freret

Latest Advances with the Fixed Route Product Suite
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

12:15 – 1:15

Lunch (Foyer)

1:15 – 2:15

Solution Center Scheduled Demos
Location: Ballroom

2:15 – 3:15

On-Demand Best Practices
Location: Poydras

Fixed Route Best Practices
Location: Freret

RideShare Best Practices
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

B

3:30 – 4:30

Product Deep Dive: Transit Miner
Location: Poydras

Latest Advances in On-Board Hardware
Location: Freret

Best Practices in Vanpool NTD Reporting
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

4:30 – 5:30

ONE-ON-ONE MEETINGS / NETWORKING / MIGRATION MEETINGS

B BREAK

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SOLUTION CENTER

9:00 – 10:00

Common: Connecting Vision to Reality
Location: Dryades Ballroom

10:15 – 11:15

Mobility on Demand: from Paratransit to Microtransit to Fixed Route
Location: Dryades Ballroom

11:15 – 12:15

Using Technology to Empower Riders
Location: Poydras

Measure What Matters
Location: Freret

Managing Your Operations Beyond Your Limits
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

12:15 – 1:15

Lunch (Foyer)

1:15 – 2:15

Solution Center Scheduled Demos
Location: Ballroom

2:15 – 3:15

Beyond Prize Drawings – Managed Incentives in RidePro
Location: Poydras

Introducing Electric/Hydrogen Vehicles into your Fleet
Location: Freret

Funding Opportunities & Best Practices
Location: Magazine

1:1 Sessions

RM FR DR-N DR-P TM RS

3:30 – 4:30

You Talk, We Listen
Location: Dryades Ballroom

4:30 – 5:30

Closing
Location: Dryades Ballroom



CLOSING RECEPTION: Henry's Gin Yard, Wednesday 6PM–9PM