EASY-TO-USE DEMAND RESPONSE MOBILE DATA TERMINAL

DRIVERMATE IS AN EASY TO DEPLOY, SIMPLE TO USE demand response mobile data terminal (MDT). The benefits of DriverMate include the ability to:

Pickup Locati

- Communicate in real-time with the back office to provide drivers with instant updates & manifest changes. This will reduce the need for paper and improve accuracy of information.
- Provide better customer service to passengers with up-to-the-minute trip changes as trips are performed.
- Significantly reduce radio traffic.
- Enable drivers to view event locations on a Google or Waze map and obtain detailed directions to event locations along with current traffic, streets view and full voice communicated turn-by-turn navigation
- Better handle same-day bookings, improve On-Time Performance and ultimately increase passenger trips per hour.

THE BUSINESS CASE

Affordable, Quick ROI

Savings associated with productivity improvements gained through mobile computing solutions often pay for the projects within three to five years

 Agencies & Providers have realized overall productivity gains of 5%–10%

Increased Efficiency

- Potential to significantly improve passengers per hour ratio
- Reduce "dispatch-driver" radio traffic

DriverMate allows demand response drivers to provide and receive real-time information to dispatchers using an Android device. Drivers can view the current day's manifest and access <u>detailed events</u> and passenger information.

Streamlined Processes

8 1 4

Google Map

- Redeploy your resources by eliminating the need for manual data entry and paper work
- Minimize the risk of human error with automated trip updates

Improved Customer Service

- Better on-time performance rates
- Reduce or eliminate service denials

Manifest (10	Event(s)) Mo 20, Main Depo	bile Unit = 400 K	1 GPS Availa	
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Waze Map

SOLUTION FEATURES

Real-Time Updates

- Monitor vehicle location and schedule
 adherence in real time
- Get your reports faster. Seamlessly integrate real-time data with back-office systems and produce same-day reports

Designed with You in Mind

- Works with all cellular networks
- DriverMate also enables text messaging between drivers and dispatchers, which can further reduce radio traffic and increase communications
- Easy to update. Remotely and wirelessly install and update mobile software on the go*

Safety and Security

• GPS tracking and overt alarms increase safety for drivers and passengers

*requires either XMM (XMobileManager) or an MDM (Mobile Device Manager)



DRIVERMATE ON A SAMSUNG PHONE WITH ANDROID OS

MOVING >> << TOGETHER

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