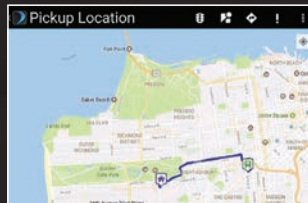


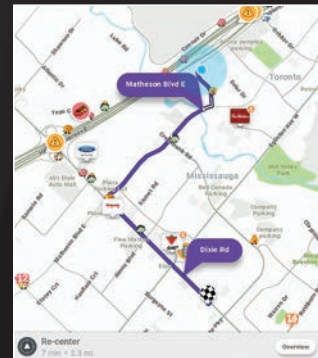
REAL-TIME DRIVER APPLICATION

DRIVERMATE IS AN EASY TO DEPLOY, SIMPLE TO USE DRIVER APPLICATION (in-vehicle software) that integrates seamlessly with NovusMED. The benefits of DriverMate include the ability to:

- Communicate in real-time with your call center and dispatchers to provide drivers with instant updates, manifest changes and last minute trip assignments
- Provide better customer service to passengers as dispatchers can manage fleet and runs in real-time with accurate information. Predict when a vehicle will be running late and take proactive action to solve the problem as it occurs
- Better handle same-day bookings, improve on-time performance and ultimately increase passenger trips per hour
- Enable drivers to capture signatures (if required)
- Communicate break times to drivers and helps with better driver retention
- Communicate both private and helpful messages with drivers regarding members
- Reduce need for drivers to use radios
- Eliminate the need for paper, while improving accuracy of information
- Enable drivers to view locations on a Google or Waze map and obtain detailed directions to event locations along with current traffic, street view and full turn by turn voice navigation



Google Map



Waze Map

THE BUSINESS CASE

Affordable, Quick ROI

- Mobile applications have become a required technology to ensure safety, efficiency and accuracy
- Savings associated with productivity improvements gained through mobile computing solutions often pay for the projects within two to three years
- Brokers and providers have realized overall productivity gains of 15%–30%

Increased Efficiency

- Enables real-time trip assignment to the closest available vehicle
- Drivers always have the most up-to-date and accurate manifest
- Will significantly improve passengers per hour ratio
- Reduces non-driving activities previously asked of drivers
- Maximize visibility and assignment of trips to vehicles

Streamlined Processes

- Redeploy your resources by eliminating the need for manual data entry and paperwork
- Minimize the risk of human error with automated trip updates

Improved Customer Service

- Better on-time performance rates
- Reduce or eliminate service denials

DriverMate allows NEMT drivers to provide and receive real-time information from dispatchers using an Android device. Drivers can view the current day's manifest and access detailed events and passenger information



DriverMate is compatible with most Android Devices

SOLUTION FEATURES

Real-Time Updates

- Monitor vehicle location and schedule adherence in real-time
- Get your reports faster. Seamlessly integrate real-time data with call center systems and produce same-day reports

Designed With You in Mind

- Works with all cellular networks
- DriverMate also enables text messaging between drivers and dispatchers, which can eliminate radio traffic and increase communications
- Easy to update. Remotely and wirelessly install and update mobile software on the go

Safety and Security

- GPS tracking and overt alarms increase safety for drivers and passengers



DRIVERMATE ON A SAMSUNG PHONE WITH ANDROID OS

MOVING » « TOGETHER

TripSpark Technologies is a transportation technology company focused on helping NEMT and healthcare transportation providers increase service and access to transportation, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

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