

# IMPROVE YOUR OPERATION WITH A SOFTWARE HEALTH CHECK NOW AVAILABLE REMOTELY!

## DID YOU KNOW...

You can get much more from your software! You can easily improve your operational efficiency and increase your bottom line. Get the most from your technology investment with an expert onsite, or remote evaluation of your transportation software\*.



## WHY NOW?

Reviewing and updating your system is important for a few reasons;

### IT'S TIME FOR AN UPDATE:

Your software was configured when it was first deployed, and everything was running like a fine-tuned machine right? Since then, you've likely changed some processes, but your software configuration hasn't been updated to reflect those changes. A health check offers expert input that allows you to uncover issues and inefficiencies and proactively address them – before they become big problems.

### SAVE YOURSELF HOURS OF WORK:

It's inevitable - people come and go. And often, dispatchers, for example, only know how to use functionality that was shown to them by their predecessor, or what they've been able to discover on their own. Everyday functions end up being done manually when many can be handled automatically by the software. Enjoy knowing that a bit of training or retraining can save your people many hours of unnecessary work!

| ON-SITE SYSTEM REVIEW   | REMOTE SYSTEM REVIEW   |
|---|--|
| <p>In as little as one week, we can complete a thorough on-premises, evaluation of your system, subsequent software reconfigurations, and employee training and re-training, for up to one full week.**</p>   | <p>From a distance, we'll make sure your software's settings are up-to-date, and configured for top performance. Best of all, this option is most affordable and quick!</p>  |
| <p>  <b>Identify issues and inefficiencies</b>  <b>Make changes to improve your operations</b>  <b>Increase your return on investment</b> </p> |  |
| <ul style="list-style-type: none"> <li>✓ System review &amp; historical analysis</li> <li>✓ System re-configuration &amp; recommendations</li> <li>✓ Software alignment with your processes</li> <li>✓ Staff training/retraining to ensure proper and efficient usage</li> </ul>  | <ul style="list-style-type: none"> <li>✓ Faster costing parameters</li> <li>✓ Tips for maximizing reporting</li> <li>✓ Identification and implementation of previously unused software features</li> <li>✓ Improve the happiness of your staff and increase your employees efficiency</li> </ul> |

\*Contact your TripSpark Account Manager, to determine which health check is right for your agency.  
 \*\*Length and complexity of system review may vary.

## MOVING » « TOGETHER

TripSpark Technologies is a transportation technology company focused on helping Transit, Medical, and School operators increase service and access to transportation, improve customer satisfaction, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

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