

# COORDINATED TRANSPORTATION FOR NEMT

TripSpark's Novus Coordinated Transportation (NovusCT) allows multiple agencies to use one system by partitioning the NovusMED software. Separating data allows call center staff to see all member data or only specific member data dependent on security permissions. Organizations can operate across multiple geographies and service areas all from one call center. Sharing one instance of NovusMED is beneficial by reducing long term software maintenance and IT costs while providing a seamless experience to members.

Shared ancillary data across the system means that reporting by all agencies is consistent. Trips can easily be scheduled from one service area to another with the ability to build in logical transfers.

Booking Id	Booking Type	Run	Time	Origin	Time	Destination	Purpose/Subtype	Direct Distance / Fare	Status	Notes
747230	Casual	202	req: 11:00a est: 10:45a sch: 11:00a	384 BRADFORD ST SAN FRANCISCO CA 94110	est: 11:17a	RYGIEL DAY PROGRAM, 2212 S SHORE CTR SAN FRANCISCO CA	Social Casual	9.921mi \$3.00		
747231	Casual	-	req: 3:00p sch: 3:00p	RYGIEL DAY PROGRAM, 2212 S SHORE CTR SAN FRANCISCO CA		384 BRADFORD ST SAN FRANCISCO CA 94110	Social Casual	9.921mi \$3.00		

## THE KEY BENEFITS OF NovusCT

- Several agencies can use a single system
- Consistent reporting
- Simple inter-agency transfers
- All-in-one service for your passengers

Ensure that all trips are scheduled according to the specific requirements of individual agencies, such as different scheduling parameters and weights.