

EFFICIENTLY DELIVER SERVICES TO YOUR MEMBERS' HOME

One thing the global pandemic taught us is that our tools need to be as resilient as our staff and members. When all but life sustaining transportation stopped overnight, it became clear that transportation management was changing. Moving resources, meals and scheduling services to member homes became urgent.

To address this immediate need, TripSpark determined the need to schedule care attendants to deliver meals, schedule a dressing change, administer medication, and clean a member's house. Let us explain how and why:

Home care services require different, and often more specific types of scheduling. To keep up with ever changing needs in the healthcare delivery system, TripSpark has created Service Delivery functionality as part of its NOVUS platform.

📍 HOW IT WORKS

- Schedule staff to deliver one or multiple services to take place in the members' home.
- Set specific time allocations to ensure staff can complete any and all tasks and provide deliveries while maintaining a schedule.
- Add comments to your bookings when you need to provide additional information related to the home visit.
- Set up tasks with specific "charge types" to easily track costs associated with each home care worker.

📍 WHAT DOES IT MEAN FOR YOU?

- Time management and planning the delivery of services are enhanced with the ability to properly allocate time to the various responsibilities your Service Delivery workers may have like meal deliveries, foot care, laundry, and house cleaning.
- Your entries can provide details such as type of service, costs, and time spent on each activity to help you keep more accurate records, creating schedules that inform the service worker exactly what's going on.
- The system considers the time of each task you've scheduled and totals them up to allow our scheduling algorithm to find the routes that help your Service Delivery professionals get the most done in their busy day.
- You get sophisticated scheduling with less of a headache for you, your schedulers, and your front-line workers, providing more care to those who need it without stretching your own resources too thin.

Activity:	Service Delivery	Item/Task	Quantity	Charge Type	Charge	Duration
	Supply Delivery	Medical Supplies	1	Event	0	15
	In Home Cleanin	House Cleaning	1	CLEAN	15	1h00
					0	

Visit Duration: 1h15

MOVING » « TOGETHER

TripSpark Technologies is a transportation technology company focused on helping Transit, Medical, and School operators increase service and access to transportation, improve customer satisfaction, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

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