PROVIDE DEMAND RESPONSE TRANSIT, INCLUDING SAFE RIDE AND PARATRANSIT SERVICES FOR YOUR STUDENTS

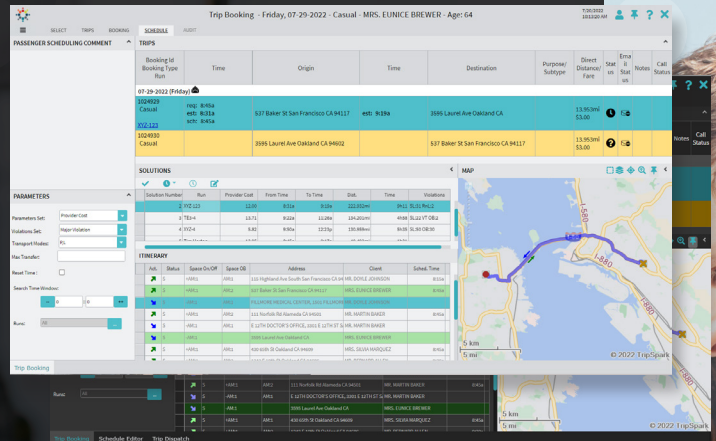## 📍 GET YOUR STUDENTS WHERE THEY NEED TO GO WHEN THEY NEED TO GET THERE

Easily manage the unique needs of your university and its students with dependable demand response, and/or paratransit solutions.

Through NovusDR, you can easily set up Safe Ride Home and Game Day shuttles, to get students where they need to go, safely and efficiently. And NovusDR, enables a quick ramp up, saving you valuable time, when adding new dispatchers.

Students need reliable transit to get to class, and to get back home. Students can book and manage travel when it's convenient for them on their phones or computers through the Rides on Demand and Passenger Portal modules. This can also take the burden off of dispatchers allowing them to focus on other important tasks.

Be empowered to do your job faster, more efficiently, and in real-time. And take advantage of scheduling tools that make dispatching rides for students, frictionless.

CHOOSE YOUR STYLE - LIGHT OR DARK USER INTERFACE ❯

📍 LIGHTEN THE LOAD FOR YOUR IT TEAM

Spend less time managing your IT infrastructure and more time delivering quality services to your students with our browser-based system. Our on-demand software can easily be accessed over the internet, by campus employees and eligible students. We can even host the the solution for you!

BACK OFFICE SOFTWARE

- Rider Registration
- Trip Booking & Administration
- Vehicle & Driver Management
- Real-Time & Batch Scheduling
- Real-Time Dispatching
- Mapping & Street Management
- Reporting Module
- Billing Management

RIDER FACING OPTIONS

- Rides on Demand App (RoD)
- Passenger Portal

🌐 **www.tripspark.com** | ✉ **info@tripspark.com**

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EASILY SHOW HOW YOUR SERVICES BENEFIT YOUR STUDENTS

Through accurate and flexible reporting, NovusDR can provide your university with the data and insights it needs to show how you're benefiting your students by seeing how many students are using the service, when they're using it, and where they're going, among other data points.

BUILT TO MEET THE NEEDS OF YOUR STUDENTS

With extension features like Interactive Voice Response (IVR), online trip bookings, on-demand service, and call out reminders, your students will enjoy a convenient and reliable travel experience.

A PERFECT FIT FOR ANY PROGRAM

Since no two universities are alike, NovusDR can accommodate unique transportation needs. These can include safe ride home, flexible student eligibility, and door-to-door paratransit transport, among others.

FREE UP TIME FOR YOUR DISPATCH TEAM

Through online trip booking, students can easily book a ride through their phone or computer. This will free up your dispatchers to handle more pressing matters.
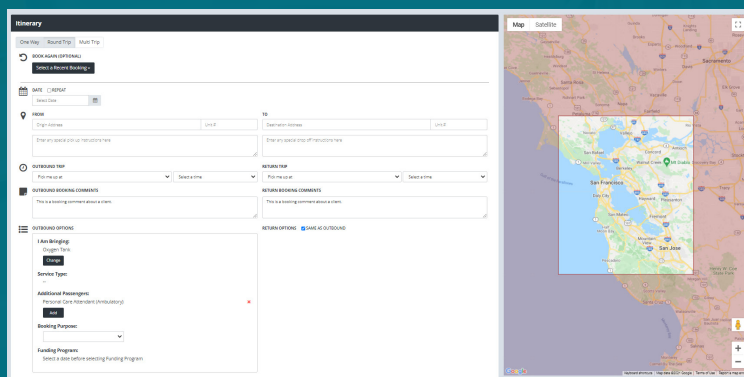
SERVICE WHEN YOUR STUDENTS NEED IT

From an early morning drop off, to a late-night safe ride home, students can schedule a ride when they need one through the Rides on Demand (RoD) app.
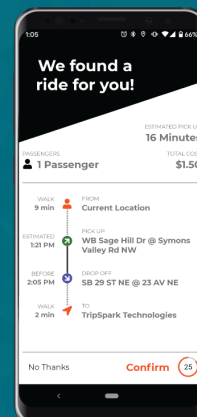
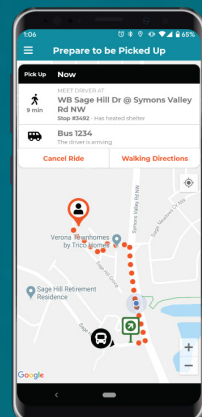## SUPPORTING YOUR AGENCY AT EVERY STEP OF THE JOURNEY

TripSpark's customer care team is available to you 24 hours a day, 7 days a week, to help you whenever you need it.

PASSENGER PORTAL

RIDES ON DEMAND

MOVING >> << TOGETHER

TripSpark Technologies is a transportation technology company focused on helping Fixed Route, Demand Response, Rideshare and private operators increase service and access to transportation, improve rider satisfaction, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

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