

# ROUTINE SOFTWARE REVIEWS LEADS TO IMPROVED OPERATIONS

Get the most out of your NovusMED software with a thorough operational review, conducted by one of our specialists. Updating and reconfiguring parameters and settings ensures optimal software performance and improved efficiency.



## ADAPT TO CHANGE

Operations see various changes over time including staff turnover, service and program changes, an increase/decrease in service offerings and trip volumes, available overhead resources, industry security requirements, etc. Each change impacts the way to best leverage your transportation software suite.



## GET AHEAD OF ISSUES

Uncover issues and inefficiencies and address them proactively. Align staff knowledge, processes, and user access rights to ensure you are staying compliant with local, state, and federal regulations. This also ensures you remain efficient in your daily operations.



## IMPROVE YOUR RETURN ON INVESTMENT

During a Software Check-Up, a product specialist will consult with you to understand your operational needs, and to diagnose and evaluate how you are using the software. The specialist will suggest changes to your configurations and algorithm and implement new settings to ensure you are getting the highest level of efficiency and effectiveness from your software.



## FULL SYSTEM REVIEW

Includes the assessment and optimization of:

- Time/speed properties
- Fast costing parameters
- Schedule-building process
- Software performance improvements and recommendations
- Parameter & violation sets
- Reports
- Implementation of new features
- Software security parameters

Software Check-Ups can include even more:

Investigating, diagnosing, reconfiguring, training, and recommending database clean-up requirements. Depending on your budget, we will design a package that suits your needs.



## MOVING >> << TOGETHER

TripSpark Technologies is a transportation technology company focused on helping NEMT and healthcare transportation providers increase service and access to transportation, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.