

THIRD-PARTY DRIVER APP FOR TRANSPORTATION NETWORK

TripSpark's Provider Mobile is a smartphone app used by provider and volunteer drivers that enables the real-time data exchange between brokers, providers, volunteer programs and drivers. Brokers and their providers automatically receive real-time vehicle location, trip status and completion data for all accepted trips. The app offers brokers the ability to gain provider visibility to drive optimal operational efficiencies and streamline the billing process.



FEATURES

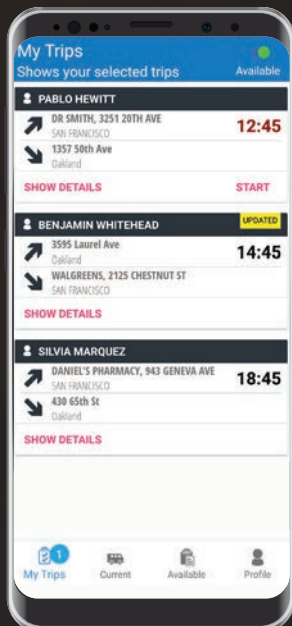
Real-Time Dispatch

Providers can pre-assign trips to drivers and vehicles in seconds using the TripBroker portal. This information is then instantaneously dispatched to drivers via the Provider Mobile app.

Edit Itinerary

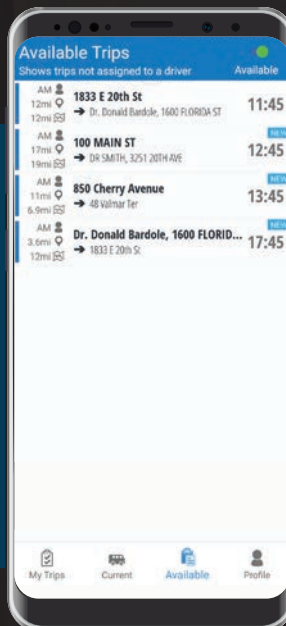
BayMed Express - BayMedTaxis -- [02-23-2018] 8 10:00 AM

Estimated T.	Vehicle	Driver	Address	Actual Arrive	Actual Depart	Schedule ID
10:00a	BAV101 1965					S
10:30a	BAV101 1965					S
5:00p	BAV101 1965					S
5:30p	BAV101 1965					S
9:00p	BAV101 1965	ALBA 181				S
9:30p	BAV101 1965	ALBA 181				S
9:30a	BAV101 1965	ALBA 181				S
10:00a	BAV101 1965	BA 181				S
3:00p	BAV101 1965	ALBA 181				S
3:13p	BAV101 1965	ALBA 181				S
8:00a		BENNINGTIC				S
8:30a	BAV101 1965	BENNINGTIC				S
6:15p	BAV101 1965					S
6:34p	BAV101 1965					S
10:17a	BAV101 1965	ALBA 181		10:17a	10:18a	P
10:22a	BAV101 1965	ALBA 181		10:22a	10:23a	P



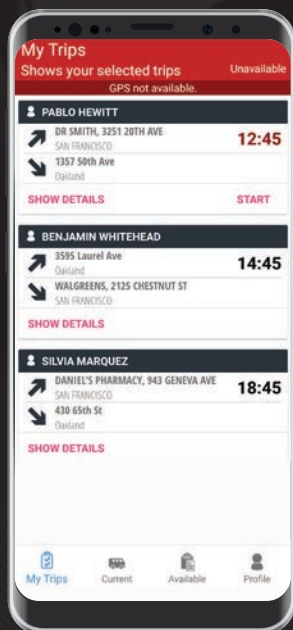
My Trips

Drivers view assigned trips and tap 'start' on the trip they want to perform next.



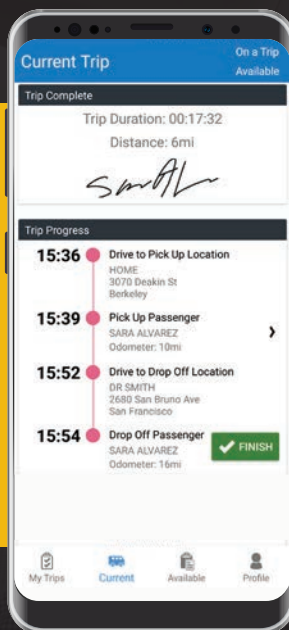
Available Trips

Drivers may choose from a list of unassigned trips that are available for them to select. This screen gives drivers the information they need to determine if they can take a trip, such as distance from current location and total trip distance.



On/Off Switch

Drivers set themselves to 'Unavailable' when doing other work or not available. This turns off the GPS transmission to the broker and provider back office. To start working in Provider Mobile again, drivers simply press the toggle bar back to 'Available'.



Trip Completion Information

Drivers can capture a client signature, if required, and review trip completion details before 'finishing' the trip and submitting the data.

BROKER BENEFITS

- Receive real-time location data and trip completion data such as GPS polling, trip start time, trip completion time, mileage, driver, and vehicle progress
- Claims processing is completed faster with automatic data transmission
- Encourage providers to work with you by offering a tool that reduces their data entry and improves scheduling
- Automatic updates so that the app continues to run smoothly for your providers

PROVIDER BENEFITS

- Streamline administrative processes by pre-assigning drivers to trips and allowing drivers to see all their assigned trips within the app
- Improve scheduling efficiency by allowing drivers to view available trips and choose trips that they are able to perform
- Allow drivers to record departures, arrivals, and no-shows with a tap of their screen
- Streamline administrative processes with automatic submissions

FLEXIBLE APP-BASED TECHNOLOGY

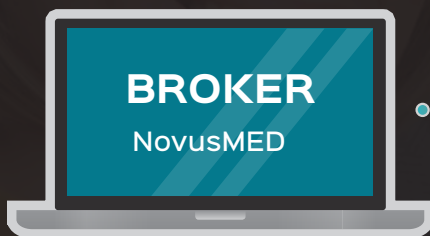
- Available for both iOS and Android
- Easily downloaded from the Google Play and Apple App stores
- Self-installed by drivers with no on-site services necessary
- Works 'out of the box' with no configuration required

📍 FROM TRIP ASSIGNMENT TO TRIP COMPLETION

1 TRIPS BOOKED

2 ASSIGNED TO PROVIDERS

3 ACCEPTS/DECLINES TRIPS



4 DRIVERS PERFORM ASSIGNED TRIPS & CHOOSE FROM "AVAILABLE" BUCKET

During this time, GPS, Times and Signatures are all automatically sent, which increases visibility and billing is streamlined

FROM TRIP ASSIGNMENT TO TRIP COMPLETION

- 1** Trips are assigned and booked with NovusMED
- 2** Providers accept or decline trips using TripBroker, a portal where brokers and providers share trip information
- 3** Providers have the ability to pre-assign drivers and vehicles to trips
- 4** Drivers log in to the Provider Mobile app to see their list of available trips
- 5** Drivers perform assigned trips, and may also choose trips from a listing of 'Available' trips
- 6** Real-time location and trip completion data, including signature capture, is automatically sent to the broker and provider simultaneously



MOVING >> << TOGETHER

TripSpark Technologies is a transportation technology company focused on helping NEMT and healthcare transportation providers increase service and access to transportation, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

 www.tripspark.com |  info@tripspark.com

©TripSpark Technologies, its subsidiaries and affiliates. All rights reserved. 2021
Any trademarks or registered trademarks mentioned herein are the property of their respective owners.

