

PROVIDE YOUR RIDERS THE POWER TO BOOK TRANSIT AT THE CLICK OF A BUTTON

▶ TAKE THE GUESSWORK OUT OF ON-DEMAND TRANSIT

Whether looking to offer Microtransit, First-Mile Last-Mile, or other types of On-Demand transit, Rides on Demand is able to help your agency with its particular needs. Through years of experience working with agencies to meet their flexible transit needs, Rides on Demand was created to meet rider requirements and expectations that are as unique as the riders themselves.

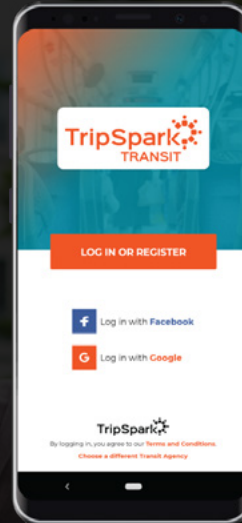
Integrated with both Novus and PASS, TripSpark's demand-response platforms, agencies can both meet the unique needs for managing paratransit operations and allow riders to travel together with friends and family in the same vehicle. This provides agencies the opportunity to maximize the use of resources and reduce costs through eliminating poorly performing routes without investing in a separate software platform.

Since Rides on Demand works on an on-demand basis, agencies can easily increase their service area at a fraction of the cost of a typical fixed route service. This can help reach riders in more rural areas or in newly built communities.

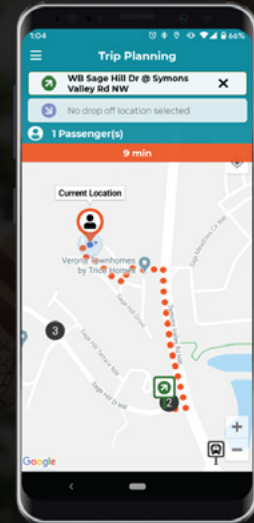
▶ BOOKING A RIDE MADE SIMPLE

Riders are able to book a ride when and where they need one using the application on either their iOS or Android mobile devices. With Rides on Demand, riders can easily self register, find what stops are nearby, and book a ride for themselves or on behalf of others.

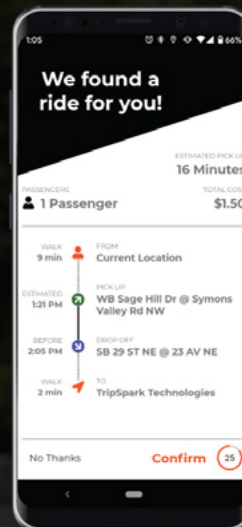
While booking a ride, riders will be able to indicate if they require any additional amenities, like space for a wheelchair or a bicycle, and exactly where and when to meet the vehicle and arrive at their destination.



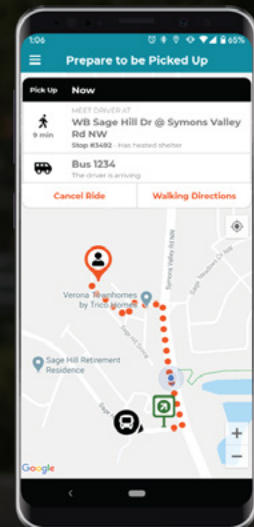
Custom-branded login screen



Flexible pick up/drop off points - curb, hub, or stops (marked or virtual)



View detailed trip information



View path to pickup point and real-time vehicle location



SCHEDULE FUTURE RIDES

Give your riders the flexibility to book, reschedule and cancel future trips, so they can stay worry-free and plan their trips easily.



LOWER YOUR OPERATING COSTS

For fixed routes with low ridership, instead of adjusting coverage, frequency and/or hours, riders can now be served through Rides on Demand.



NO NEED FOR YOUR STAFF TO LEARN A NEW PLATFORM

Rides on Demand works seamlessly with Novus and PASS meaning that your staff doesn't need to worry about learning an entirely new technology.



REACH UNDERSERVED OR UNSERVED RIDERS

Through offering first mile/last mile service, or being able to offer rides to lower density areas, Rides on Demand can help you reach riders that either weren't served or were underserved, increasing your agencies ridership and service area.



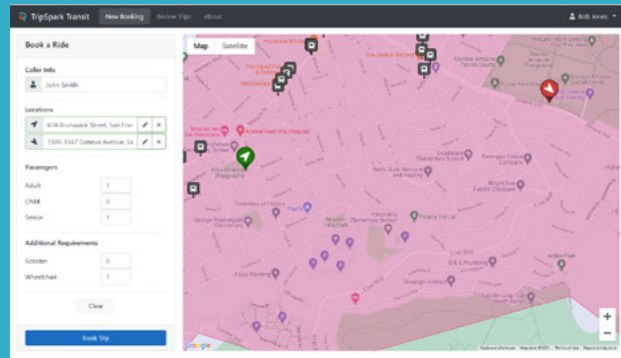
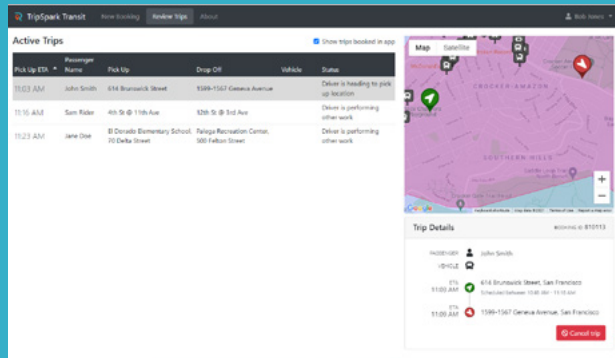
BOOK RIDES WITHOUT NEEDING A DISPATCH TEAM

Through application trip booking and automated dispatching, riders can easily book a ride through an app, without having to dial a phone number. This will free up your dispatchers to handle more pressing matters.



IMPROVE RIDER EXPERIENCE

With a rider facing intuitive application that has been developed and designed from collaborating with agencies like yours, booking a ride has never been easier.



For those riders who still prefer booking a ride on the phone, they can do so through the back office booking portal.

MOVING >> << TOGETHER

TripSpark Technologies is a transportation technology company focused on helping Fixed Route, Paratransit, Rideshare and private operators increase service and access to transportation, improve rider satisfaction, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

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