

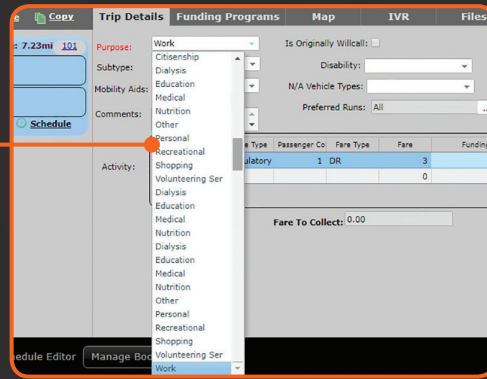
MAINTAINING A HEALTHY DATABASE IN NOVUS

Every day as trips are booked, performed, tracked and billed, and members are added and deleted, your company's Novus database expands. Without maintaining healthy data, old and irrelevant data leads to administrative inefficiencies, confusion and inaccuracy – directly contributing to lost revenue and poor service.

Maintaining good database practices avoids performance problems and data issues. A small investment in time and effort can keep your application performing well. To remedy these common problems, TripSpark offers an individualized Novus Database Assessment and Cleanup Service by our IT specialists.

HAVE YOU EXPERIENCED ANY OF THESE ISSUES?

- Drop down menus filled with no longer used booking purposes, mobility aids, fare types, funding programs and space-types.
- Duplicate client records.
- Expired clients and drivers.
- Subscription trips activating for trips no longer needed.
- Historical reports take a long time to run, even when reporting on recent data.



NOVUS DATABASE ASSESSMENT AND CLEAN UP INCLUDES:

- Surveying your data for a host of data redundancy and duplication issues, our specialists test for more than 30 different types of data inefficiencies.
- Presenting your team with a comprehensive report of the identified issues and helping to choose the best clean up option to purge or consolidate data for each data type, while maintaining critical data integrity.
- Retiring old data that you may still need to a “for-reporting-only” copy of the environment that meets your archival reporting requirements.
- Training on making UI fields mandatory and replacing open comment fields with selectors.
- Running customized scripts to clean up data and vetting final results.

BENEFITS:

- Improved operational efficiency.
- Eliminate service and billing errors caused by duplicate or obsolete entities in the database.
- Reduce possibility of system slowness.
- Keep interface organized for faster and easier booking entries.
- Faster report runs.
- More accurate financial status reports by closing out unbillable trips.
- Ability to look up historical data in a dedicated archive.
- Better operational efficiency, more accurate service and revenue.