

MANAGE CREDENTIALS AND CERTIFICATION DATA

Credential Management ensures only active and approved drivers and vehicles provide NEMT trips. This is key for accurate reimbursements and clean audits for transportation providers and brokers. Additionally, brokers need to ensure that only approved providers may perform and bill for NEMT trips.

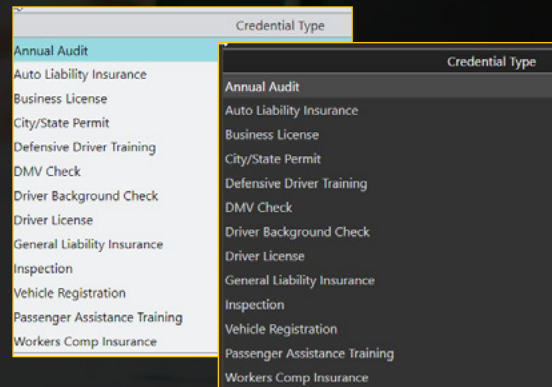
Credential Management capabilities allow efficient management of all necessary certification data, validating providers and their drivers and vehicles. Providers can upload supporting documentation, while brokers and providers can create reports to track expiration dates of licenses, vehicle inspections, insurance, training, and other requirements specified by the organization, funders, or state and federal regulators.

KEY BENEFITS INCLUDE

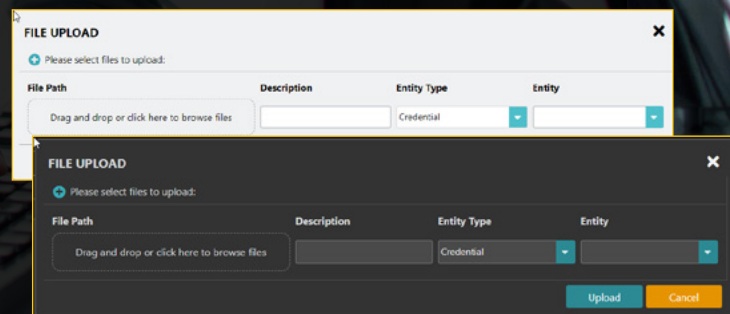
- Accurate compliance with funders contracts by ensuring only active and approved providers, drivers and vehicles provide NEMT trips
- Clean audits and faster reimbursement as data is complete and verifiable
- Improving billing efficiencies by reducing the number of denied trips
- Flexibility to allow for the variances in credentialing requirements across different states
- Manage all credential types (expiring license/ insurance, drug test cert, etc.) from one central place at the broker and provider level

FEATURES

- Easy to use credential dashboard
- Store driver and vehicle credentials by type, status and details
- Mark a driver or vehicle as active or inactive
- Receive notifications of upcoming expirations of credentials
- Automatically update a status upon expiration of a credential
- Providers can log in, review and update credential statuses, as well as upload and attach relevant documents for each credential



Set up specific credential categories for drivers, vehicles, and providers



Upload relevant documentation associated with credentials

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TripSpark Technologies is a transportation technology company focused on helping NEMT and healthcare transportation providers increase service and access to transportation, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.