

# FACILITATE COMMUNICATION AMONG BROKERS AND PROVIDERS

TripBroker is a portal that allows Brokers (and MCOs) to exchange trip related information with the providers in their network as well as manage credentialing (drivers and vehicles) and to facilitate the exchange of performance data and billing – a full life cycle management tool.

## TRIP OFFER FROM BROKER TO PROVIDER

The TripBroker interface lets third-party providers log in to see available trips on a simple screen. Providers can then accept or reject assigned trips and/or respond to bids and offers of unassigned trips. Using this portal, NEMT Brokers and MCOs can find the most cost-effective service provider and realize the greatest savings. TripBroker comes with a customizable user interface, as well as an API interface.

The screenshot displays two main sections: 'TRIPS - UNSCHEDULED' and 'ALL RUNS'.

**TRIPS - UNSCHEDULED**

Client Name	Requested Time	City (Orig)	Origin	City (Dest)	Destination	Event Distance
MIL BENJAMIN WHITEHEAD	6:00p	SAN FRANCISCO	CHESTNUT PHARMACY, 2125 CHESTNUT	Oakland	2195 Laurel Ave Oakland CA 94612	13.65mi
MIL DORWALT GIBBS	6:00p	SAN FRANCISCO	QUEENBERRY MEDICAL CENTER, 1905 GURLEY CITY	City	1100 Broadway Ave Daly City CA 94015	8.30mi
MIL JENNIFER THOMPSON	6:00p	SAN FRANCISCO	HEATH HOSPITAL, 2000 16TH ST SAN BRUNO	San Bruno	1000 Woodland Dr San Bruno CA 94066	12.27mi
MIL BENNY DENNIS	7:00p	SAN FRANCISCO	CHESTNUT PHARMACY, 2125 CHESTNUT	SAN FRANCISCO	6209 HAYDON ST SAN FRANCISCO CA	7.39mi
MIL BASTON WILLIAMS	7:00p	SAN FRANCISCO	THE MEDICAL CENTER, 105 PINE ST SAN FRANCISCO	Oakland	5401 Franklin Ave Oakland CA 94611	18.44mi
MIL RICHARD GARDIA	7:00p	SAN FRANCISCO	GRAND MEDICAL CENTER, 403 SHERIDAN CA SAN FRANCISCO	San Francisco	2403 16th Ave San Francisco CA 94116	18.02mi
MIL BAILEY BARKS	6:00p	SAN FRANCISCO	DIAMOND PHARMACY, 2178 DIAMOND ST SAN FRANCISCO	San Francisco	2700 Fulton St San Francisco CA 94121	2.84mi
MIL WALTER FERNANDEZ	10:00p	SAN FRANCISCO	JUSTICE HOSPITAL, 2000 SACE ST SAN BRUNO	San Bruno	1648 Highland Dr San Bruno CA 94066	14.60mi
MIL ALBERT CALDER	10:00p	SAN FRANCISCO	CLEMENT PHARMACY, 2035 CLEMENT ST OAKLAND	Oakland	3681 Glen Park Rd Oakland CA 94612	15.10mi
MIL EVA SANCHEZ	6:00p	SAN FRANCISCO	CALIFORNIA HOSPITAL, 1801 OCEAN AVE SAN FRANCISCO	San Francisco	18 18th Ave San Francisco CA 94119	1.34mi
MIL ELISE BARNES	6:00p	SAN FRANCISCO	OCEAN HOSPITAL, 1901 OCEAN AVE SAN FRANCISCO	San Francisco	175 West St San Francisco CA 94105	0.64mi
MIL EVA SANCHEZ	6:00p	SAN FRANCISCO	ONIGHT PHARMACY, 1403 ONIGHT WAY SAN FRANCISCO	San Francisco	85 Alameda St San Francisco CA 94103	12.40mi

**ALL RUNS**

Run Name	Run Type	Employee Number	From Time	To Time	Mileage	Vehicle Number	Percentage	Count	Run Count	Revenue Run Tot	Revenue Run Avg
ExpMed Express	Rate	MRS SAM ROYAL	6:00p	6:00p	11.00p	6078	0	0	0	0.00	0.00
Broker MCO	Rate	MIL JOE THOMPSON	6:00p	11:00p	10.00p	6078	0	0	0	0.00	0.00
Carvana Transportation Inc	Rate	MIL PAUL DOMBULSON	12:00p	11:00p	6:00p	6078	0	0	0	0.00	0.00

## MANAGING PROVIDER PERFORMANCE

TripBroker can be easily customized. When providers use our Provider Mobile app, information such as arrival and departure times, odometer readings and vehicle locations can be tracked in TripBroker. This information is synchronized and automatically updated in the NovusMED software. This leads to easy performance management.

## EXPANDS FOR BILLING AND CREDENTIAL MANAGEMENT

Whether you are an NEMT broker, MCO or a transportation provider, TripBroker can be extended to simplify your billing. Trip completion data can be added to each completed trip, either manually, via a file upload or using the Provider Mobile App. You can also manage drivers and vehicles by inputting capacity, license, insurance, training, inspection, and other mandatory credentialing data to ensure trips are being sent to compliant sources. Copies of documents can be uploaded and associated with the applicable driver or vehicle.

## BENEFITS

- Offer or assign NEMT trips to compliant providers with a simple auto-assign tool
- Audit trail for when a provider accepts or declines trips
- Simplify performance data submission and improve claims payment accuracy and cycles
- Create bid lots of difficult to fill trips for provider network bidding and fulfillment

## MOVING » « TOGETHER

TripSpark Technologies is a transportation technology company focused on helping NEMT and healthcare transportation providers increase service and access to transportation, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.