FACILITATE COMMUNICATION AMONG BROKERS AND PROVIDERS

TripBroker is a portal that allows Brokers (and MCOs) to exchange trip related information with the providers in their network as well as manage credentialing (drivers and vehicles) and to facilitate the exchange of performance data and billing – a full life cycle management tool.

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TRIP OFFER FROM BROKER TO PROVIDER

The TripBroker interface lets third-party providers log in to see available trips on a simple screen. Providers can then accept or reject assigned trips and/or respond to bids and offers of unassigned trips. Using this portal, NEMT Brokers and MCOs can find the most cost-effective service provider and realize the greatest savings. TripBroker comes with a customizable user interface, as well as an API interface.

MANAGING PROVIDER PERFORMANCE

TripBroker can be easily customized. When providers use our Provider Mobile app, information such as arrival and departure times, odometer readings and vehicle locations can be tracked in TripBroker. This information is synchronized and automatically updated in the NovusMED software. This leads to easy performance management.

EXPANDS FOR BILLING AND CREDENTIAL MANAGEMENT

Whether you are an NEMT broker, MCO or a transportation provider, TripBroker can be extended to simplify your billing. Trip completion data can be added to each completed trip, either manually, via a file upload or using the Provider Mobile App. You can also manage drivers and vehicles by inputting capacity, license, insurance, training, inspection, and other mandatory credentialing data to ensure trips are being sent to compliant sources. Copies of documents can be uploaded and associated with the applicable driver or vehicle.

BENEFITS

- Offer or assign NEMT trips to compliant providers with a simple auto-assign tool
- Audit trail for when a provider accepts or declines trips
- Simplify performance data submission and improve claims payment accuracy and cycles
- Create bid lots of difficult to fill trips for provider network bidding and fulfillment

MOVING ›› ‹‹ TOGETHER

TripSpark Technologies is a transportation technology company focused on helping NEMT and healthcare transportation providers increase service and access to transportation, drive revenue, and overcome operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies and providing exceptional support.

🌐 **www.tripspark.com** | ✉ **info@tripspark.com**

TripSpark