

# SEE HOW TRANSIT AGENCIES ARE LEVERAGING FIXED ROUTE SOFTWARE FOR INCREDIBLE RESULTS!

Intelligent Transportation System (ITS) solutions are designed to help increase efficiencies across your entire organization. These systems make your entire organization more efficient, keep your buses on schedule and your passengers on time.

HERE ARE SOME AMAZING STATS \* THAT NORTH AMERICA'S LEADING TRANSIT AGENCIES ARE ACHIEVING USING FIXED ROUTE SOFTWARE.

## IMPROVED ON-TIME PERFORMANCE

**99%+**

on-time performance



## OPTIMIZED SCHEDULES AND ROUTES

**35%**

time savings improvement  
in scheduling same-day trips



## INCREASED RIDERSHIP AND NUMBER OF REVENUE TRIPS

**24%**

increase in revenue trips per hour

**10%**

increase in the number of riders  
they are able to accommodate  
each month

**11%**

increase in fixed route ridership  
with its Mentor solution and had  
their highest ridership rate ever

## IMPROVED CUSTOMER SATISFACTION AND COMPLAINT RESOLUTION

**32%**

decrease in customer complaints

**85%**

of passengers say wait  
time is more acceptable if  
they know when their bus  
will arrive



## INCREASED EFFICIENCIES

Agencies using fixed route software achieved more efficient use of driver and dispatcher time and minimized staffing requirements.

**75%**

reduction in data entry



**85%**

time spent validating  
data reduction



## GOING GREEN

These agencies are also saving the planet by:

Eliminating paper waste  
– reducing paper usage  
by approximately

**75%**



Decreasing fuel costs  
– cutting CO2 emissions  
by approximately

**57kg**



\* From agencies using TripSpark Technologies' Streets ITS solutions