

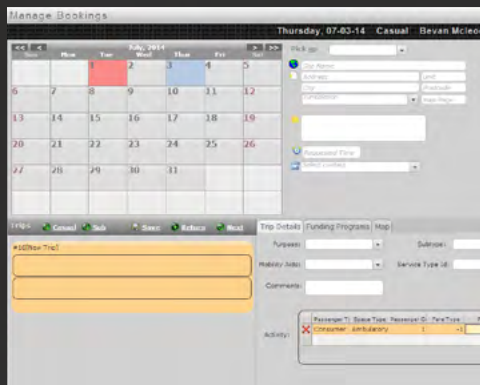
# PARATRANSIT & DEMAND RESPONSE SOFTWARE

## FROM CALL TAKING TO DISPATCHING.

TripSpark's paratransit and demand response software is designed to help you manage the unique needs of your transportation organization.

Our intelligent and flexible algorithm helps you create the perfect balance between customer service and productivity levels that's right for your operation.

- Ensure pinpoint accuracy of scheduling solutions with flexible mapping
- Properly utilize mixed fleet vehicle capacities
- Set driver speeds based on area familiarity
- Update daily schedule based on AVL data



MANAGE BOOKINGS <

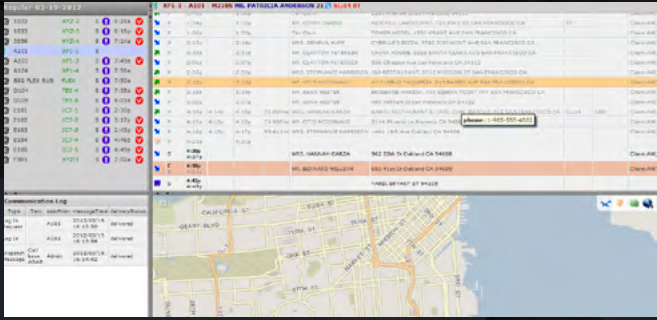
Based on years of experience, our software gives you the power to do your job quickly and efficiently, and in real-time. Scheduling tools are designed to balance customer service with the maximum productivity possible. The result? Increased efficiencies and increased productivity.

## EASY, AFFORDABLE IT INFRASTRUCTURE

Spend less time managing your IT infrastructure and more time delivering quality services to your passengers with our browser-based system. Accessed on-demand over the Internet, TripSpark can be securely accessed by remote offices, organizations & employees making it ideal for regional or state wide implementations. If you want, we can even host the solution for you.

### THE MAIN MODULES

- Client Registration
- Trip Booking & Administration
- Vehicle Management
- Driver Management
- Real-Time & Batch Scheduling
- Real-Time Dispatching
- Mapping & Street Management
- Reporting Module
- Billing Management



> REAL-TIME SCHEDULING

## GET A CLEAR PICTURE

Accurate reporting is critical. TripSpark provides you with accurate and meaningful statistics every time.

## NO TWO TRANSPORTATION ORGANIZATIONS ARE ALIKE

We understand that no two transportation organizations are alike. This is why we made sure TripSpark can accommodate unique transportation models and unique business models.

- Door-to-Door
- Flexible Routing
- Flag Stops
- Volunteer Management
- Coordinated Transportation
- State-wide Models
- Rural Models
- Urban Models

Designed by users, made for users, TripSpark is not only user-intuitive, it is also extremely flexible. Uncluttered and easy to use default screens help ensure successful training. The out-of-the-box

configuration can be easily modified to help make users jobs more efficient. You can even customize and tailor screens to meet your specific operational needs. Simply put, our software works the way you work.

## YOUR SOLUTION SHOULD GROW WITH YOU

TripSpark can be enhanced with a number of affordable extensions that further enhance your ability to increase productivity and save time including:

- Mobile computing and AVL-use an MDT, smartphone or android
- Interactive Voice Response (IVR)
- Online trip booking
- Call-out Reminders

Why be satisfied with lacklustre customer support programs and limited availability? No other solution provider comes close to our all-inclusive Customer Care program. Even upgrades are included! TripSpark's Customer Care is here for you 24 hours a day, 7 days a week, 365 days a year.

## OUR CUSTOMER CARE PROGRAM INCLUDES:

- Comprehensive online support portal with knowledge base
- Monthly online training sessions
- Remote diagnostics

## CONNECTING PEOPLE. PLACES. COMMUNITIES.

TripSpark Technologies is a community transportation technology company focused on helping mid-sized transit agencies and private operators transform their operation - increasing community engagement and driving revenue. TripSpark makes this possible by linking the latest technologies with a dedicated focus to help you grow your operation and meet evolving community transit needs.

## CONTACT US

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