We’ve all been there. Standing on the corner, staring down the road, wondering when the bus will arrive. The WheresTheBus™ parent app answers this age old question, letting families know precisely when their bus will arrive at their bus stop – eliminating the need to call Transportation!

Raise Service, Reduce Bus Stop Stress

Knowing when the bus will arrive translates into peace of mind for parents. Mornings are less hectic and stressful for families when you eliminate the bus stop rush and uncertainty of wondering when the bus will arrive. Families can minimize waiting outside in inclement weather while enjoying more family time together.

Inform Families, Reduce Phone Calls

Providing families with access to precise bus stop arrival information reduces the number of parents calling Transportation asking “Where's The Bus”? When families can access the information themselves, they receive accurate, personalized information immediately, allowing Transportation staff to focus on transportation, not telephones.

Want to Improve Service & Reduce Phone Calls? Send Real-Time GPS Data to Your Parents and Schools.

Key Features

- The app can be downloaded to any iOS or Android enabled device. Parents can also access the app on their PC through a web browser.
- Configurable security settings ensure that only validated parents and guardians have access to the child's bus arrival information.
- Parents receive precise bus stop arrival time information, updated every 15 seconds.
- Parents with children on different buses can easily switch between viewing each bus.
- Bus substitutions are clearly indicated to parents, reducing potential confusion.
Screen Overview:

WhereTheBus™ parent app uses intuitive icons and labels to clearly show families the information they want to see. The icons and labels include:

- **Last Message**: Indicates the last time location data was updated. Information is updated every 15 seconds when the vehicle is in motion. “Current” is displayed when data has been received within the last minute.

- **10 Minute Marker**: Indicates the location where the bus is expected to be 10 minutes from the bus stop.

- **Bus Stop**: The child’s bus stop is represented by the STOP sign.

- **School**: The child’s school is represented by the school icon.

- **Bus Number**: Users can toggle between different bus numbers if they have children on multiple buses. In the event of a bus substitution, the replacement bus number is clearly indicated in brackets next to the regular bus number.

- **Bus & Distance**: The bus icon shows the bus’s current location and the bubble indicates its distance to the bus stop.

**School View ADD-ON MODULE**

School View gives administrators at each individual school access to the real-time location of all the buses assigned to their school.

With School View, schools can see when buses are approaching the school and view the location of all the buses on one screen. All bus numbers along with their distance from the school are easily viewed in the table to the left of the map.

Administrative staff are more confident handling calls from parents because they can immediately answer specific questions about bus locations and arrivals – without having to call Transportation.

**MOVING TOGETHER**

TripSpark Technologies is a transportation technology company focused on helping schools and private operators increase the satisfaction of their transportation personnel and parents while also realizing cost savings and overcoming operational challenges. We are not just a vendor—we are your long-term strategic partner, offering the latest technologies while providing exceptional service and support.

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