



## Optimizing Microtransit: A Driver's Perspective

*A solution to help your drivers have a hassle-free day!*

The role of an on-demand transit driver can be both rewarding and demanding. Drivers must navigate various challenges, such as coordinating riders' pick-up requests, last-minute bookings that cause re-routing, managing their schedule and ensuring they're not running early or late, monitoring and interacting with multiple MDTs or tablets, and not getting distracted by other interruptions. These factors could result in delays and disruptions to the drivers while on the road.

### **Partner with us to prioritize your drivers' operational efficiency**

On-demand transit drivers face numerous challenges in coordinating pick-up requests, adjusting routes, and managing distractions. To streamline this process, eligible riders can now self-book rides through the integrated **Rides on Demand** app, powered by scheduling and dispatching solutions, **NovusDR and PASS**. This integration aims to simplify the process and provide a seamless operational experience.

The Rides on Demand app provides users with easy access to real-time bus information through an interactive map, allowing passengers to track the precise location of the bus. Moreover, this app noticeably enhances the entire rider experience and fosters unified communication between riders and drivers. Ultimately, the app is an essential tool, enabling riders to plan and book micro-transit rides with ease and convenience.

Your agency's drivers will have a streamlined operational process and the ability to seamlessly communicate with the dispatcher for instant manifest changes. TripSpark's software solution is meticulously designed with your agency's drivers in mind, prioritizing their safety through carefully curated GPS tracking and real-time updates.

This arrangement is a clear win-win for both the drivers and the riders. The drivers are equipped with the **In-vehicle DriverMate** app connected to **NovusDR or PASS**, while passengers can conveniently book rides using the **Rides on Demand** app. This integration significantly reduces the workload for dispatch, ensuring smooth communication between the driver and rider. As a result, drivers can focus on driving and dedicate less time to monitoring, interacting, and coordinating with dispatchers and riders.

**See what TripSpark's on-demand product suite can do for you. [Get in touch with us!](#)**